

# MAIMONIDES ASSOCIATES, INC

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## Editor

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## Practice Manager Meeting

### Next Meeting :

**Wednesday,**

**April 5, 2017**

**8:00 AM**

Maimonides Administration

Bldg.—2nd Fl. Conference

Room

### Topic:

**How to Succeed in the  
Empire Specialist and  
EHPHC Programs**

## NEED HELP

- Practice Management problems
- Claims Issues
- Medical Policy Concerns
- Staff Training
- Customer Service

Call Carolee Hildenbrandt  
at 212-953-1504

Email:  
childenbrandt@  
goldhealthstrategies.com

## Strategies to Serve your Patients Urgent Care Needs

In this rapidly changing healthcare environment, your patients are looking for easy ACCESS to medical services for their URGENT CARE NEEDS.

The preferred site of service should be your office because

- You have their Medical Record
- You are their Doctor
- It's a familiar Location

How can you best incorporate Urgent Care into your daily office schedules? Start with this assessment tool:

1. Do you have hours before and/or after your regular practice sessions?
2. Do you have evening and/or week-end hours?
3. How are these hours communicated to your patients?
4. How are patients instructed on the use of these "Urgent Care Hours?"
5. How are schedules organized to allow for same day appointments?
6. How are staff trained to respond to urgent requests for care?

After completing the assessment, our clinical consultant will be happy to provide you with an in-office/phone evaluation of your readiness to respond to your patients urgent care needs. Contact Carolee Hildenbrandt, RN at (212) 953-1504 or email [childenbrandt@goldhealthstrategies.com](mailto:childenbrandt@goldhealthstrategies.com)

## CMS and the MIPS/MACRA Program

CMS announced the availability of short training videos on YouTube, explaining aspects of the Quality Payment Program (QPP) in approximately 10 minutes.

➡ <https://goo.gl/DRtpT3>

In addition, CMS has also posted new resources to their Quality Payment Program website (<https://qpp.cms.gov/>) to help you better understand and participate in MIPS and Alternative Payment models.