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### Practice Manager Meeting

Next meeting is on  
Wednesday,

October 3rd, 2018



### Topics:

- Proposed changes to E/M Codes
- MIPS Update
- Empire Specialist Bonus Program

Please visit [www.mai-ny.org](http://www.mai-ny.org).  
Registration is simple, quick, and  
limited to current members!

### NEED HELP?

- Practice Management Problems
- Claims Issues
- Medical Policy Concerns
- Staff Training
- Customer service

Call Carolee Hildenbrandt  
at 212-953-1504 or email:  
[childrenbrandt@goldhealthstrategies.com](mailto:childrenbrandt@goldhealthstrategies.com)

### E-prescribing can make it easy to follow Brand Formulary Lists

E-prescribing can make it easy to select formulary medications for patients with commercial benefits. It's not surprising, then, that e-prescribed prescriptions have a higher Generic Dispensing Rate (GDR) and Formulary Compliance Rate compared to other ways of prescribing.

Medication formulary status and coverage requirements are available within e-prescribing tools and are updated either monthly or quarterly.

#### Tips for making the most of e-prescribing:

- Each e-prescribing system or EMR vendor uses and display the available information in its own way.

#### Ask your vendor for a guide to your system.

- Availability of formulary information for a patient is dependent on an eligibility match. The match usually uses 5 elements:
  - First name
  - Last name
  - Gender,
  - DOB
  - Zip code.

If all of these elements are not filled in, or differ from what's on file for their coverage (example – different ZIP) – an eligibility match may not occur. A match also may not occur if the system finds more than one member with the same demographic elements.

- If you have tried troubleshooting and still can't get an eligibility match or have other concerns with the formulary information, contact your EMR vendor.

### Advice from the Founder of a large successful Independent Practice Association,

**"We chase every claim relentlessly."**



### Diabetic Retinal Eye Exams

Maimonides has produced a patient specific educational brochure on the importance of this exam. Sample copies have been sent out to all PCPs; additional copies are available by calling Carolee Hildenbrandt at 212-953-1504.

### Vaccine Refusal Code

Immunizations, not carried out because of Caregiver/ Patient refusal should be coded **Z28-82**.